



MONITORING SERVICES

Part Number

Managed Monitoring Enhanced Services 1.0	Description of Service
INFO-MS-BAS	Monitoring Service

Description

Infolink™ Monitoring Service (MS) Basic provides monitoring, reporting, and alerts for the following services.

Application Level and in depth testing (Quality Assurance)

- | | |
|-----------|------------|
| * QA HTTP | * QA FTP |
| * QA POP3 | * QA IMAP4 |
| * QA SQL | * QA SNMP |
| * QA DNS | * QA TRAP |
| * QA LINK | |

Windows NT and file change (ie: Dr. Watson logs)

- | | |
|---------------------------|---------------------|
| Service | Event Logs |
| ODBC / SQL | File change |
| Execute 3rd Party monitor | Drive Space monitor |
| Notes transport | Active Directory |

Frequently Used TCP/IP monitors

- | | |
|--------------|----------------------------|
| HTTP | HTML / ASP |
| SSL | SNMP |
| PING | Network Speed or Bandwidth |
| IMAP4 | POP3 |
| FTP | SMTP |
| LDAP | Kerberos 5 |
| DNS over UDP | DNS over TCP |
| NNTP | TELNET or UNKNOWN |

Other TCP/IP monitors

- | | |
|--------|--------|
| IRC | NTP |
| FINGER | GOPHER |
| RWHOIS | WHOIS |
| SNPP | RADIUS |

Alert and Report Delivery

Alerts & Reports can be delivered via E-Mail, Pager, and/or Cell Phone.

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